**WESTWAY PATIENTS GROUP**

 **Minutes of meeting held on 24th May 2019**
Present  :        Dr Chamberlain

Mary Prendergast

Tony Kneebone

Eileen Pritchard

Ann Raw

Beryl Bayliff

Colin Pickles

Gill Stuart

Carol Howard

George Nuttall

Claire McKnight

John Lloyd

Tony Wright

Virginia Flaherty

David & Lyn Vale

Apologies : Dr Killough (leave)

Minutes  :   Minutes of the last meeting agreed

Treasurers report   :      No change £1087.65

Matters arising      : Chairman welcomed Virginia as a new member and

 welcomed George back.

                                      New door signs now in place. External signs still under

review

Practice report :         Dr Aspinall going on maternity leave in July

 (cover being advertised)

* A long discussion took place with Dr Chamberlain now that the practice has gone live with E-consult, patients go onto website and enter their details etc and there will be a response within 24 hours.
Queries are screened by staff and then referred to appropriate doctor.
* Different matters still u/e for future action.
* Patients access app does not have a comment box, this will be taken up with NHS.
* Dr Killough is digital access co-ordinator.
* System is hoping to increase access for patients to reduce necessity for appointments.
There is a new Government 5 year contract from 4 June which expects practices to form networks with similar
practices, to share different ideas, improve efficiency.
* Only one other practice in Maghull was interested so network will be with Crosby practices.
* The idea is to improve matters over time

Any Other Business : None

Next meeting           :       19 July 2019 at 1pm