

WESTWAY MEDICAL CENTRE PATIENT PARTICIPATION GROUP

MINUTES OF MEETING HELD ON 15 MARCH 2023

PRESENT : Colin Pickles, George Nuttall, Mary Prendergast
Mavis Monaghan, Tony Wright, Graham Mussell
Barbara Wilson, Julie Higgins, Dr V Kelly, Carol
Howard, Sheila Mortimer, Kay Ainsworth

APOLOGIES : Jane Wright, Gillian Stuart, Ann Raw

**TREASURER'S
REPORT** : £1,189.79 has been made for 2 new weighing
machines which are already in use. Balance
remaining £149.30.

The question of charity status has been discussed with the Charity Commission by the Chair. To become a registered charity will cost £1,074.00 and we will have to appoint a proper trustee and produce a balance sheet each year. On this basis and considering the very small amount of business we are involved in, this is not being pursued.

George suggested we go back to HSBC and register a formal complaint and ask for reinstatement of our previous account.

**PRACTICE
REPORT** : Following on from the last meeting the following
changes have already been made :

- Changes to introduction on answer phone
- Triage – the questions asked are only to ensure the patient is put through to the appropriate person (pharmacist/nurse etc).
- Education about other health care, reception etc is now on website
- A Healthcare Assistant is to be recruited (3 days per week)
- A new service is to be offered – acute respiratory service at either Litherland Town Hall or May Logan Centre. This will be a face to

face service and patients will be referred via the surgery.

**ANY OTHER
BUSINESS**

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There will be an Easter egg raffle to raise funds.
Volunteers are :

- Julie Friday am / Graham pm
- Tony Tuesday am/Colin Tuesday pm
- Kay Monday pm

Please note that volunteering is for each week and not just ONCE. Anyone else please attend when you can and let reception know.

The signs at the front need clearing up.

Volunteer to repaint the chair in the outside corridor and tidy up the garden once the weather improved. Colin will ask for a volunteer in due course.

NEXT MEETING

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Wednesday, 19 April 2023 @ 1pm