

Patient Participation Group Meeting

Date: 5 November 2025

Present: Mary Prendergast, George Nuttall, Trish Noble, Anna Connolly, Jackie Stevens

Apologies: Colin Pickles, Barbara Wilson, Ann Raw, Dr V Kelly, Natalie Pepper, Graham Mussell, Anna Smith, Sharon McDonald

1	FLU CLINICS 2025	General discussion about the flu clinics. Mary confirmed that £316.00 had been raised from the sale of the raffle tickets. Mentioned that Patient Group usually raised around £500 from raffle ticket sales but the structure of the flu clinic has been different this year with reduced jabs given which showed in the reduced sales of raffle tickets	
2		General discussion carried on about the flu clinics booking system, appts offered, online access with it being emphasised that consideration needs to be given to the most vulnerable patients and those who do not have online access.	
3		Mary advised the group that she would be leaving the PPG after today and after devoting 10 years to the group.	
4	TREASURER'S REPORT	£1,417 including funds raised from the flu clinic raffle	
5		Treasurer's pack passed to AC. Noted there is money bag with this containing £50 float in cash.	
6		Need to check if there is a receipt for the air fryer and unsure if this was purchased by someone or merely donated. If purchased then they will need to be compensated for the cost.	
7	BLINX	General discussion about the new system which will be coming into practice around 25 November . Ac explained to the group how this will work – hopefully will make everything run better and more smoothly once the surgery is up to speed with it . It was explained that this is an external system which can be accessed via the WWMC website.	
8		There is a promo video for the Blinx system. It was suggested by GN that we could send a link to patients so that they could watch the video to know what to expect going forward.	
9		The link for the Blinx promo video was offered to be sent to the Patient Group for feedback.	

10	DECORATING	AC confirmed that the surgery is due to be decorated. Work is due to commence over the next few weeks. The work will not interrupt any surgeries/appts.	
11		It was noted that it is 25 years since the start of the PPG. AC offered thanks to all members of the Patient Group for their continued support and efforts on behalf of both the surgery and the patients.	
		Thanks were offered to Mary for all her work and efforts over the last 10 years supporting the Group.	
	BP MACHINES	AC mentioned to the group that we are short of blood pressure machines. These used to be loaned out for the payment of £5 but many were not returned to the surgery. The deposit was then raised to £10 but the same problem continued and we are now left with 6 viable machines. Deposits have now been raised again to £20. Asking for consideration of the Patient Group purchasing some machines. It was agreed that the Patient Group would purchase 10 new BP machines.	
	PPG FLU CLINIC RAFFLE RESULTS :	The raffle was drawn and a member of the Patient Group to ring all winners	

Next Meeting : 14 January 2026 @ 4pm