

## Patient Participation Group Meeting

**Date:** 30 July 2025

**Present:** Colin Pickles, Ann Raw, Graham Mussell, Barbara Wilson, Dr V Kelly, Anna Connolly, Natalie Pepper

**Apologies:** Mary Prendergast

1	Treasurer's Report	As previously	
2	Matters Arising	Flu jabs. Due to be delivered September but no clinic dates yet arranged. Patients will be notified by text or NHS app	
3	Practice Report	NHS survey back. The practice is second highest in the borough	
4		Change in telephone system. All available staff are answering the telephones in the morning to speed up replies	
5		There will be a trial in September/October of a new computer system to replace e-consult and also to book appointments. NHS app no longer using letters but all information is available via the app	
6		Request for funds for a memorial plaque for Dr Rowlands	
7		A water fountain for patient use, especially in hot weather	
8		Sanitary towels for the patient toilet	
9		Purchase of some loose clothing in case of accidents – happened a couple of times recently/	
10			

**Next Meeting :** 3 September 2025 @ 1pm