

## Patient Participation Group Meeting

**Date: 13 May 2026**

**Present: Graham Mussell (via Teams), Trisha Noble, Colin Pickles, Anna Connolly, Jackie Stevens, Dr V Kelly for a short while**

**Apologies: Natalie Pepper, George Nuttall, Barbara Wilson, Anna Smith, Sharon McDonald, Ann Raw**

1		Dr Kelly joined the meeting for a short time to thanks Colin for all his work and for running the Patient Group for the last 25 years. Colin presented a folder with all the historic minutes from the meetings.	
2	Patient Access to Appointments	AC advised that contracts with regard to this had changed from April 2026. No patients with an urgent request would be turned away. The on-call GP will check all urgent problems.  Discussed the signposting to other services which was now being offered by all reception staff.  Still working on making access to appointments easier for patients.	
3		AC confirmed that Dr Picking had now left the practice but has been replaced with Dr Emmanuel Okenyi (a previous trainee at the practice a couple of years ago. No have a full complement of clinicians.	
4	Blinx	The new system which will be coming was discussed and AC gave an overview on how it would hopefully work. Patients would be required to log into a portal.	
5		AC mentioned that the surgery were looking to recruit a 16-21 year old Digital Champion. This is a volunteer position which would enable any successful applicants to get valuable NHS training. They would then be able to offer support & possibly offer drop in sessions where patients could bring phones/laptops and the digital champion would be able to assist with NHS append any other online services .	
6		AC confirmed that Jimmy Carter, the paramedic who worked at the surgery on a Monday has now finalised his training and transferred to another position elsewhere. We would now be joined by Luke McKenna who will take up the same position.	

7	Treasurer's Fund	£1,123.00 Our Practice Nurses asked for their thanks to be passed on to the group for the baby scales which they purchased.	
8		There then followed a discussion – a Treasurer was still needed and as Colin was attending his last meeting, a new chair will also be needed. TN and GM both confirmed that they have their own commitments and would not be able to commit to either of these roles at the current time. No chair or treasurer was therefore appointed at this meeting.	
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**Next Meeting : Wednesday, 15 July 2026 @ 1.30pm**