

PATIENT PARTICIPATION GROUP

Minutes of Meeting

held on 5 February 2025

- PRESENT** : Colin Pickles, Mary Prendergast, Kay Ainsworth, Graham Mussell, Barbara Wilson, Dr V Kelly, Ann Raw, Ann Smith, Anna Connolly
- APOLOGIES** : George Nuttall
- TREASURER'S REPORT** : On hand £1,102.00. Payments out to Zoe's Place £200.00 and a hearing loop £170.00
- MATTERS ARISING** : New telephone system still not up and running – awaiting technical details.
- New website as received no comment or information from anyone. Patient Group can up-date the website information as required.
- PRACTICE REPORT** : The flooding that occurred resulted from roots in the memorial garden. This has to go and will be replaced by grass once the insurance is dealt with.
- Thanks to everyone who helped with the flu jabs – there are still jabs available.

RSV is still available for those within the age group up to 79.

Gill Stuart is leaving in the summer – more information at future meetings.

A new nurse will be appointed in the next few months to give more scope to the other nurses.

New telephone system is designed to stop long waiting queues outside for appointments. The suggestions is to try on-line booking.

The surgery are trying to reduce the number of patients called in after blood tests, hospital appointments etc by using telephone appointments.

ANY OTHER BUSINESS :

Bench to be painted when weather Improves.

NEXT MEETING :

9 April 2025 @ 1pm